



Our Promise

1. **We will build your project as if it were our own:** Your project is important to us and we promise to treat it as if it were our own. Just as we would not cut any corners in our own project, we will not do it on yours.
2. **We will only provide quality craftsmanship:** Just like you, we are tired of seeing low quality craftsmanship. Uneven floors, upside down crown mouldings and other subpar work has no place in your home. We will provide you with high quality craftsmanship every time.
3. **We will do it right:** We strongly believe in doing it right the first time. Going against this principle only adds to our costs of operation and your frustration, neither of which we want.
4. **We will stand behind our quote:** The quoted price you received from us is the price you will pay for getting that work done. No hidden fees, no surprise costs for hanging a picture on a wall or for completing our job properly.
5. **We will keep our site clean:** We believe that a site needs to be kept clean to maximize efficiency and to optimize organization. We will always do our best not to disturb any parts of your home that are not included in the job site.
6. **We will be there when we say we will:** If we have an appointment with you, we will show up, it's that simple. We will never postpone your project for reasons that are under our control and if we are running late, you will get a call from us. No more waiting home for someone that will not show up, no more chasing down a contractor.
7. **We will stand behind our work:** Warranties are nothing more than a piece of paper and any contractor that says they never make a mistake is lying to you. We will fix our mistakes; we are not going anywhere. We will be there to answer the call and if we are unable to pick up, we will call back.

Robin Cameron